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effective customer service contributes to business success b investigate the methods used to improve customer service in a business c demonstrate customer service in different situations using appropriate behaviours to meet expectations these rules must be effective clear and precise according to the company product establishing feedback mechanisms polite manners and positive appearance will make any company better when properly implemented managers must take time to determine priorities for customer service policies and procedures information ai chat unit 14 investigating customer service an example subject business 807documents students shared 807 documents in this course degree grade fe level 3 school brampton manor academy london academic year 2024 2025 uploaded by moumita begum brampton manor academy 0followers 6uploads 0upvotes follow tokyo english speaking police tel 03 3501 0110 tokyo metropolitan police crime victims hotline tel 03 3592 6840 hours 8 30 17 15 mon fri tokyo rape crisis center tel 03 3207 3692 hours wed 18 00 21 00 sat 15 00 18 00 japanese speaking counselors english speaking counselor sometimes available t tokyo metropolitan police department public security bureau category police units of japan tokyo metropolitan police department 1 1 kasumigaseki 2 chome chiyoda ku tokyo 100 8929 tel 03 3581 4321 unit 14 investigating customer service assignment 1 customer service is assistance given to customers of a business to address their concerns or questions regarding the business

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learning aims in this unit you will explore how effective customer service contributes to business success investigate the methods used to improve customer service in a business demonstrate customer service skills in different situations using appropriate behaviours to meet expectations summary of unit content

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a wide range of tasks and links to media such as v

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this full lesson covers a1 customer service in business
for unit 14 investigating customer service including
definition of customer service customer service roles
and importance of teamwork importance of following
organisational rules and procedures

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explore how effective customer service contributes to
business success assignment title investigate the
methods used to improve

unit 14 investigating customer service your business room

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customer services a explore how effective customer service contributes to business success b investigate the methods used to improve customer service in a business c demonstrate customer service in different situations using appropriate behaviours to meet expectations

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these rules must be effective clear and precise according to the company product establishing feedback mechanisms polite manners and positive appearance will make any company better when properly implemented managers must take time to determine priorities for customer service policies and procedures

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Feb 15 2023

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tokyo metropolitan police department 1 1 kasumigaseki 2 chome chiyoda ku tokyo 100 8929 tel 03 3581 4321

assignment 3 unit 14 unit 14 **investigating customer**

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unit 14 investigating customer service assignment 1
customer service is assistance given to customers of a
business to address their concerns or questions
regarding the business s products or services

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pptx 1 12 mb included in this resource is the
powerpoints for all learning aims a b c for unit 14
investigating customer service including activities
workbooks with activities for all learning aims one
workbook for learning aim a b related to assignment 1
and one workbook for learning aim c related to
assignment 2

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service skills and behaviours c2 dealing with customer
service requests and complaints c3 individual skills
audit and development plan

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